

CUSTOMER GUIDE

SERVICE INFORMATION

TRASH COLLECTION

Your trash collection is weekly. Service includes a cart. If you have the need to dispose of extra bags of trash that don't fit in your cart, please contact us to prepay and schedule collection.

BULK COLLECTION

Collection of larger items, like furniture, is available for an additional charge. To schedule and prepay for pickup of your items, go to www.grangerwasteservices.com/customer-support/ bulk-pickup-request/ or call us at 1-888-947-2643.

CART PLACEMENT

How you place your cart is important. Please review and carefully follow these cart placement instructions.

- Place the cart within 3 feet of the street.
- Face the cart forward, with handle and wheels away from the street.
- Cart should have a minimum of 2 feet of clearance on both sides. Please do not place any closer than 2 feet to poles, mailboxes or other objects.
- Cart should be unobstructed (not blocked by vehicles).

OBSERVED HOLIDAYS

Our offices and operations are closed for the following holidays:

> **Christmas Day** New Year's Day Memorial Day

Independence Day **Labor Day Thanksgiving Day**

If the holiday falls on a weekday, services on and after the holiday will run one day behind for the remainder of the week. If the holiday falls on a weekend, there will be no service delay.

CONNECT WITH US!

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at

www.grangerwasteservices.com/email-sign-up.

GUIDELINES

COLLECTION TIPS

- You have a collection day, not a collection time. The timing of your pickup may vary due to many factors. To ensure collection, please have your cart at the street the night before your service day.
- Please bag all trash.
- Trash will not be collected from personal containers.
- Please limit the weight of your cart to 200 pounds or
- Please use 30-gallon or smaller trash bags, and limit bag weight to 30 pounds.

WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please **do not** put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from
- appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at www.grangerwasteservices. com/waste-acceptance, or scan the QR code below. **OPEN**



CAMERA OR QR **READER** & SCAN CODE